



Shipping Policy

Local Pick-up

- In-store pick-up is available from our Cellar Door, 'Graceburn Wine Room', located at 11a Green Street, Healesville. Current opening hours for pick-up are Tues-Sun 11am - 5pm
- Please select 'Local Pick-up' at checkout
- All Pick-ups will be contactless.
- Please see www.graceburn.com to confirm current store opening hours.

Deliveries within Australia

- We deliver to all states and territories within Australia.
- Freight is free within Australia for orders over \$99.
- For orders under \$99, a charge of \$10 per order will be applied at checkout.
- Order will be dispatched within 2 days of placement via our website, www.macforbes.com
- For customers located in Melbourne, please allow up to 5 days from placement of order for delivery of your wine. All other customers please allow 10 days from placement of order for delivery of your wine.
- You will receive tracking notification via text upon dispatch of your order.
- All deliveries will be contactless.
- Please state any special delivery instructions when ordering.
- Unfortunately we cannot deliver within a specific time window.
- All order queries should be directed to sales@macforbes.com or Ph. +61 484 091 031

Deliveries outside of Australia

- We currently do not ship to countries outside of Australia.
- If you are located outside of Australia and have a query on shipping our wines, please direct enquiries to sales@macforbes.com